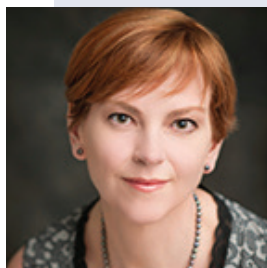


MOQC NEWS

MICHIGAN ONCOLOGY QUALITY CONSORTIUM

SPRING 2017

Notes from the Program Director



Dr. Jennifer Griggs

You may have noticed that we have a new Program Co-Director, Dr. Shitanshu Uppal. Dr. Uppal is a gyn-oncologist heading up a new statewide ovarian cancer Quality Improvement Consortium within our MOQC Collaborative. Ovarian cancer is one of the most important cancers in women, and we felt that it was time we added this cancer to our quality improvement. Dr. Uppal is widely published, and as you may have seen on our website, he recently presented important and novel work at the Opening Plenary Session at the Society for Gynecologic Oncology Annual Meeting in March. We are delighted to welcome his expertise, commitment, and passion for quality to our team.

We are wrapping up our Landscape Survey. We've nearly completed our visits across the state and enjoyed meeting you and your staff and learning about your practices. Thank you for welcoming us and being so generous with your time. Just to remind you, the purpose of the survey has been to learn about practice similarities and differences, how resources may or may not impact patient care, and how MOQC might further help practices achieve quality care. We expect to have final analyses available within the next few months.

Finally, the Measures Committee, which reports to the Steering Committee, recently enjoyed a four-hour meeting (thank you all) and selected 16 measures for our MOQC Pathway. The MOQC Pathway is designed to decrease measurement burden through the selection of a smaller number of meaningful and patient-centered measures in which we have room to improve and share best practices. Please check the website for updates. The Coordinating Center would like to extend a special thank you to our patients and caregivers who joined our Measures Committee and provided valuable input.



Program Co-Director, Dr. Shitanshu Uppal

Tobacco Cessation Webinars

Any practice that wants an introduction to begin or re-boot their Tobacco Cessation Program can attend either of the following MOQC introductory webinars:

- Wednesday May 3, 12:00-1 pm OR
- Wednesday May 17, 12:00-1 pm

We will send out an email with the webinar links closer to these dates.

If neither date is convenient for you, or if you require a more customized approach, we will set-up a 1:1 teleconference or webinar for you. Just email us at lbedard@moqc.org, or contact us at **866-438-6672** **866-GET-MOQC**.

Participation in this quality project and access to prescriptions, patient brochures, signs for your exam rooms, and process improvement toolkit is FREE, and provides your practice with access to the Michigan Quitline. The Quitline is FREE to all patients who reside in Michigan and have a diagnosis of cancer. Registering your practice through MOQC provides your patients and practice with augmented services that have been negotiated between the State of Michigan and the Quitline and that are NOT available to you if you choose to use the service outside of MOQC.

This project has been **approved as a quality project** for any physician who requires maintenance of certification (MOC) points as part of their American Board of Internal Medicine (ABIM) recertification. This project will provide a physician with 20 points in the Practice Assessment category and accrue towards to 100-point, 5-year requirement. Details will be provided on the webinar.



Register & WIN!

Don't miss your chance to win an iPad for your practice!

Be one of the first 20 physicians to register and attend the June Biannual meeting and you will receive an iPad Air 2 to use within your practice.

Please join us at the newly renovated Comfort Inn and Suites in Mount Pleasant, Michigan for the Biannual Meeting scheduled on June 23, 2017 from 10:00 am to 4:00 pm. We are pleased to announce our keynote speaker will be Helen Burstin, MD, MPH, FACP. Dr. Burstin is the Chief Scientific Officer of the National Quality Forum where she is responsible for advancing the science of quality measurement and improvement. For information and to register, please visit www.moqc.org/event.

Spotlight

IHA Hematology Oncology Consultants

IHA Hematology Oncology Consultants is a group of highly-specialized physicians and clinicians who's mission is to provide comprehensive and cutting-edge treatment in a professional and compassionate environment. They are located in Ann Arbor, Brighton, Canton and Chelsea, MI. IHA Hematology Oncology Consultants has been an active member of MOQC and is a QOPI certified site.

They are the first site to go live with the Patient Reported Outcome (PRO) assessment as part of the MOQC Oral Oncolytic Initiative. They've been hugely successful in this initiative due to their multi-disciplinary care model, incorporation of pharmacy students in their patient education process, and strong clinical leadership. IHA's initial work with this project was recently presented at the 2017 ASCO Quality Care Symposium. Feel free to contact Anne Gentz, CMOM Program Manager at anne_gentz@ihacares.com with any questions. meetinglibrary.asco.org/content/180083-198



IHA Oral Oncolytic Team (left to right)
Laura Bushey, RN, Carol Yarrington, Pharm.D., BCOP,
Kathleen Davis, Anne Gentz, CMOM,
Kathleen Beekman, M.D.

Look for Reimbursement of ASCO Membership Fees

As a MOQC practice, your practice is reimbursed for one physician ASCO membership each year. MOQC provides this support to each practice because an ASCO physician membership is required for your practice to access and use the ASCO-QOPI platform for data entry, results and report access.

For Year 2017, the reimbursement to each practice is \$600.00 instead of the \$580.00 that is on the picture below. These dollars will be dispensed to your BCBSM provider

organization (PO) account at the end of April 2017. The transaction from BCBSM will look like this.

The expectation is that your PO moves these dollars into your practice account. If you do not see that occurring, please follow up with your PO. If you do not know your assigned PO, please contact us, and we will provide you the name and contact information. BCBSM and MOQC expect you to receive these dollars since it is your practice that is "doing" the MOQC work.

Physician Group Incentive Program April 2016 Payment Report

For PO NAME

PGIP Initiatives, Programs, and Projects	
For more information, please refer to the PGIP Collaboration Site.	
PGIP Program Optimization Quality Improvement At-Risk Funding. Initial payment 50% of minimum funding. Notes: Quality Improvement At-Risk QI plan not approved for funding	
PGIP Program Subtotal	\$0
Professional Collaborative Quality Initiatives	
Professional Collaborative Quality Initiatives are selected by the practice unit through the designated coordinating center for the initiative. For details about the initiative and incentive payment, please refer to the initiative plans on the PGIP Collaboration Site. Reimbursement for practices involved in Collaborative Quality Initiatives (CQI) should be distributed to participating practices in full according to the amount listed in the payment report.	
Michigan Oncology Quality Consortium (MOQC) Notes: Reward to [redacted] for access to American Society of Clinical Oncology (ASCO) Quality Oncology Practice Initiative (QOPI) database	\$580
CQI Subtotal	\$580
Total Payment Issued	\$580

Register Now for the Oral Oncolytic Initiative

MOQC will perform a baseline assessment, work with your team in identifying gaps in oral oncolytic care, develop next steps, provide a patient reported outcome assessment (including symptom and adherence reporting) and provide multiple resources including drug-specific education documents. Practices are compensated up to \$2000 for participation. See www.moqc.org for more information or email emackler@moqc.org.



OCTET Study

OCTET is an acronym for Oncology Communication, Technology, and Events. A 3 year, \$1.5M grant from AHRQ is received, & the School of Nursing/Michigan with Dr. Griggs is studying the impact of communication and technology processes on safe IV chemotherapy practices. Dr. Griggs is the MOQC Program Director and is requesting for MOQC practices to participate in this study.

This is a mixed-methods study where quantitative and qualitative data are collected regarding safe IV chemotherapy practices.

YEAR 1 involves surveys and data collection. There are no PHI collected for any of the surveys. All surveys are anonymous.

Surveys to nurse and non-nurse providers (\$10/survey)

- A paper-based survey for each provider (MD, NP/PA) & RN who is involved at least 50% of his/her time with patient care. The survey takes about 5-7 mins to complete.

Daily Log of 7 data elements, and Patient Surveys (\$1000/infusion site)

- For a six-week consecutive period, collect 7 data elements each day about IV chemo patients at your site – e.g. total number of patients prescheduled for IV chemo, # of add on patients worked into schedule, number of patients who phoned and were sent/directed to the ED, etc).

- Once-a-cycle paper survey to any patient receiving IV chemo. If they refuse, that is okay.

YEAR 2 will have 8 selected practices participate in observation, shadowing, and interviews.

YEAR 3 will involve focus groups.

Twenty MOQC sites have agreed to participate in OCTET and are gearing up to begin. We are excited to launch this study and successfully complete the survey and data collection.

If you are a site that would like to participate in this study, please reach out to the project manager at aramakrishnan@moqc.org.

OCTET STUDY — TIMELINE



QUESTIONS?

Call us at **866-438-6672**
(866-GET-MOQC)
or email us via our website
moqc.org/contact-us

NEW MOQC TEAM MEMBER

Welcome Arthi Ramakrishnan

Arthi joined the MOQC Coordinating Center team in March, 2017. She has a Master's in Clinical Research Administration and an undergraduate degree in Microbiology. Her past work experience includes being a Medical Transcriptionist at St. John's Hospital, Detroit and a Clinical Research /Clinical Trials Coordinator for the Blood and Marrow Transplant at the Michigan Medicine's Comprehensive Cancer Center. Her most recent position was as a Clinical Research Project Manager for the Neurological Emergencies Treatment Trials Network (NETT) at Michigan Medicine. For this job, Arthi served as the lead person coordinating the day-to-day work of 65 sites, including 22 academic institutions using a "Hub and Spoke"-like framework. You will have the opportunity to meet Arthi at a regional meeting or at the next Biannual Meeting scheduled for June. Arthi is serving as MOQC's point person for the grant-funded, three-year OCTET study.



Arthi Ramakrishnan

Regional Structure

MOQC is aware of the challenges of all physicians and practices to attend MOQC-related meetings that are focused on quality data sharing and improvement opportunities. We recognize that our past structure of attending two, full-day biannual meetings placed a burden on you.

At our first biannual meeting of 2017, MOQC introduced a regional structure as a means of “coming to you” and sharing your de-identified practice data. We have divided the state into six regions and have organized a spring and a fall dinner meeting for each region to make it easier for one physician and one additional member of each practice to attend. Attendance at the two regional meetings is required, and serves as a substitute for one of the two biannual meetings.

Regions are defined by geography and other characteristics. Each region is composed of 8-15 practices, and each practice has been assigned or has chosen the region to which it belongs.

THE SIX REGIONS OF MOQC ARE:

- Superior East
- Superior West
- Lake Michigan (Western side of state, east to Lansing, called LMOR)
- Central Michigan (CMG)
- West of Woodward (WOW)
- Metro-East (East of Woodward/East Detroit to Port Huron, called ME)



If you missed the MOQC biannual meeting in January 2017, when the regional structure was presented and discussed, please contact MOQC for a list of the practices by region.

As you'll see from the table below, the time commitment does not differ greatly due to the change. In addition, the opportunity to delve deeper into your own practice specific data has already been met with a positive response at the regional meetings we've already held.

PHYSICIAN MEETING REQUIREMENTS FOR MOQC

	PRE-2017	JANUARY 2017 ONWARD
BIANNUAL MEETING	<p>One to two meetings a year was expected but not enforced by MOQC</p> <p>One of two meetings shared with MiBOQI & Pathways CQIs (both closed)</p> <p>Full days on Fridays</p> <p>Physician & any other member of practice</p> <p>Free</p>	<p>One meeting a year</p> <p>Full day on Friday*</p> <p>Physician & any member(s) of the practice (no limit on number of people attending from practice)</p> <p>The same physician does not have to attend this meeting and regional meeting(s), but sharing of meeting data and next steps between physicians is required</p> <p>Free</p>
REGIONAL MEETING	N/A	<p>Two dinner meetings</p> <p>2 hours in length (maximum)</p> <p>Local to practice</p> <p>Physician & one other member of practice attend</p> <p>Same physician does not have to attend both regional meetings but sharing of meeting data and next steps between physicians is required</p> <p>Free</p>
TOTAL TIME EXCLUDING TRAVEL	8 – 16 hours	12 hours
*(please contact MOQC if you have to close your practice to meet this obligation)		

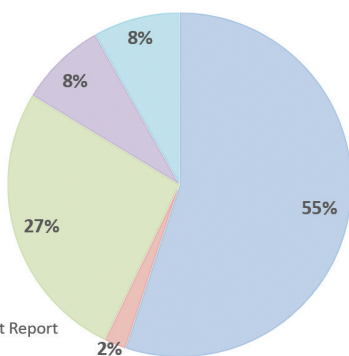
QOPI Data Abstraction Support

We Can Help with QOPI Participation!

We understand that you and your staff may already be overwhelmed by practice demands making it difficult to find time and resources to participate QOPI data abstraction. This is why MOQC is happy to offer data abstraction services at no additional cost to your practice. We have trained data abstractors that can abstract for you remotely or on site at your practice. If you are interested in utilizing this service, please send us an email at cc-moqc-team@med.umich.edu or call us at 866-438-6672 (866-GET-MOQC).

SP17 DATA ABSTRACTION ROUND STATS

Started Abstracting Complete Registered for the Round
Plan to Participate Unknown Not participating



n=49
Source: QOPI Site Export Report
Last updated: 4/13/17

We are also happy to announce that we are now piloting offering an afterhours data abstraction support. Our On Call Team (OCT) is comprised of experienced abstractors who are QOPI experts. Please use this free service when abstracting during the evening and weekend hours:

- Weekdays from 5-9pm and on weekends from 9a-5pm, contact the MOQC On Call Team Member at 888-436-0212.
- This service is available for the duration of Spring 2017 data abstraction and for all MOQC practices.

To contact the OCT, call 888-436-0212.

KUDOS

UP HEALTH SYSTEM—PORTAGE Congratulations for being the first to complete data abstraction for the Spring 2017 Round!

AMY HAWKINS, from Allegiance Health, identified an error related to eligibility requirements. Both 2/28/17 and 2/28/16 were listed as the diagnosis date criteria for the end of life module in the QOPI selection criteria documents. The correct requirement is that patients must have been diagnosed prior to 2/28/17 to be eligible for the end of life module. Great catch, Amy!

MOQC Team

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UPCOMING EVENTS

May 4 • 6:00 – 8:00 pm

LMOR Regional Dinner Meeting
(Lake MI Oncology Region)
Bistro Bella Vita
44 Grandville Ave SW # 100
Grand Rapids, MI 49503

May 12 • 6:00 – 8:00 pm

MOQC – CMG Regional Dinner Meeting
(Central Michigan Group)
Real Seafood Company Bay City
199 Uptown Drive
Bay City, MI 48708

May 18 • 6:00 – 8:00 pm

MOQC – Superior East Dinner Meeting
Douglas Lake Bar & Steakhouse
10990 Douglas Lake Road
Pellston, MI 49769

May 19 • 6:00 – 8:00 pm

MOQC – Superior West Dinner Meeting
The Vierling Restaurant &
Marquette Harbor Brewery
119 South Front Street
Marquette, MI 49855

June 23 • 10:00 am – 4:00 pm

June 2017 Biannual Meeting
Comfort Inn & Suites Hotel
and Conference Center
2424 South Mission Street
Mount Pleasant, MI 48858

View complete calendar of events:
www.moqc.org/news&events



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